CYBERSECURITY FOR MOBILE DEVICES

A COMPILATION OF INFOGRAPHICS FROM ASEAN COUNTRIES





Introduction

The increased use of smartphones and other smart devices has made life more convenient. At the same time, it has also exposed us to risk from cyber threats such as online scams and data theft.

With the COVID-19 pandemic triggering a surge in digitalisation and e-commerce, the attack surface for cyber criminals has correspondingly increased. It is now more urgent than ever for government agencies to increase public awareness of cybersecurity and the need to adopt measures to protect our devices and data.

At the First ASEAN-Japan Cybersecurity Working Group Online Meeting on 18 Feb 2021, ASEAN Member States and Japan agreed to work on building cybersecurity awareness through collaborative efforts. This compilation of infographics by ASEAN Member States and Japan based on the theme, "Cybersecurity for Mobile Devices", is an initiative to bring countries together to share best practices and exchange public education resources. More importantly, it aims to help the citizens of the ASEAN-Japan community navigate cyberspace safely.

Contents

Brunei - Two-Factor Authentication

Cambodia - Mobile Password Management

Indonesia - Two-Factor Authentication

Japan - Patch your Psychological Security Hole

Lao PDR - Mobile Security Recommendation

Malaysia - Online Presence Security

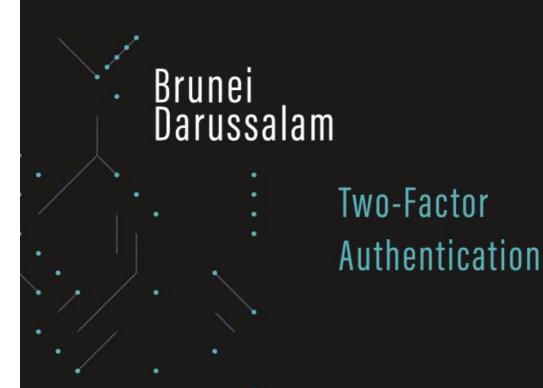
Myanmar - Ransomware in Mobile Device

Philippines - Online Classroom Platforms

Singapore - Email Extortion Scam

Thailand - How to Use Mobile Safely

Vietnam - Free Apps



Two-Factor Authentication

or **Multiple Factor Authentication** is when a user successfully presents two or more pieces of evidence to an authentication device to gain access to his mobile device.



Examples of Two-Factor Authentication

Password & E-mail Verification



Password & SMS Code Verification



PIN Code & SMS Code Verification



Enable Two-Factor Authentication On Your Social Media Accounts



WhatsApp

Settings > Account > Two-Factor Verification



Facebook

Settings & Privacy > Settings > Security & Login > Use Two-Factor Authentication



Instagram

Settings > Security > Two-Factor Authentication



Twitter

Settings and privacy > Account > Security > Two-Factor Authentication



LinkedIn

Settings > Sign In & Security > Two-Step Verification



Telegram

Settings > Privacy & Security > Two-Step Verification



Apple ID

Settings > [Your Apple ID] > Password & Security > Turn on Two-Factor Authentication



Google Account

Go to https://myaccount.google.com > Security > Select 2-Step Verification > Follow the instructions to turn on 2-Step Verification

An initiative by



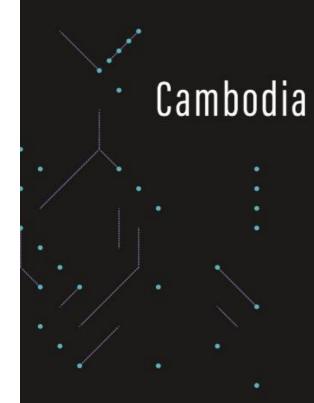
A team under



Learn more about online safety







Mobile Password Management



MINISTRY OF POST AND TELECOMMUNICATIONS GENERAL DEPARTMENT OF ICT DEPARTMENT OF ICT SECURITY



MOBILE PASSWORD MANAGEMENT



Set up unique password / pin / passcode not related to your personal information

Use a password manager to stores all the login information you use





Lock your device with strong password / pin / passcode







Use biometrics to unlock your device (Ex. facial recognition or fingerprint access)





Use unique and separate password for each account and app on your device

Don't reuse old password

Don't share your password

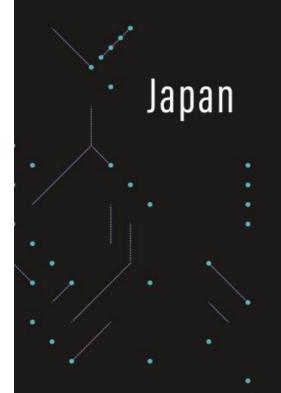
to other





Two-Factor Authentication





Patch Your Psychological Security Hole

Patch Your Psychological Security Hole

Resistance to Social Engineering

Starting with searching trash cans, this method has been used for all kinds of fraud, including money transfer fraud such as "leading a person into a situation where they cannot make rational decisions", methods of controlling the other party's behavior to extract necessary information, or in many cases where important information is stolen because of believing that "no one is watching" or "no one would be looking without permission" or letting your guard down. Company information and personal information are important assets. To protect your assets, be wary of "vulnerabilities of the mind"!

What Is a "Social Engineering"?

This is a method of stealing vital information such as passwords that are needed to break into networks. Many of these methods take advantage of the psychological vulnerabilities of humans and behavioral mistakes.



"Trashing"

Going through garbage cans,a technique that does not require direct contact with a target.

Use a shredder, etc. to ensure that documents or DVDs data cannot be restored!

This is director XYZ!!
I want to get into the building
but the lockcode is changed!
Nobody told me!
Tell me the code, right now!



Make sure to confirm

the identity of the person

Hello, this is

"Name Dropping"
"Hurry Up"

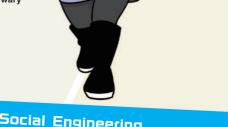
"Name Dropping" (Eliciting information by appearing to have authority), and "Hurry Up" (To get information by rushing a target) to control the situation where the target cannot think normally, elicit the necessary information or have the target perform a requested action.

Classic Social Engineering

For scams in general, including bank transfer scams, calling it "a commonly-used social engineering technique that targets psychological security holes" gives you an idea of its nature.







Social Engineering in the digitalized generation

Social Engineering in the digitalized generation also uses manipulation in the

"Shoulder Hacking"

For example, as a way to obtain valuable information without direct contact with the target, the PIN code or pattern lock of someone using their smartphone on the train can be stolen using "Shoulder Hacking" while standing behind them.





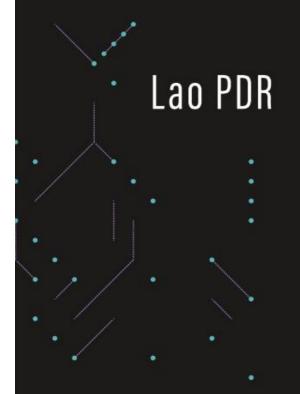
Never leave your smartphone or tablet unattended even for a short time!

"Looking at Finger Traces on the screen"

Or the pattern lock of a smartphone left on a table can be discovered by picking it up and looking at the finger traces on the screen.

By identifying how to unlock the smartphone in advance, you can obtain all of their other personal data by stealing their smartphone later.





Mobile Security Recommendation

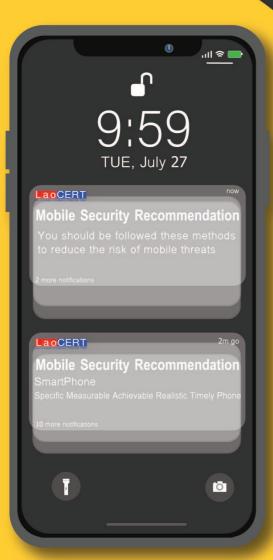
Mobile Security Recommendation

You should be followed these methods to reduce the risk of mobile threats



Use a strong password to lock the screen







Check privacy and security, Especially turn on finding my phone



Keep your phone software updated



Don't save essential information on mobile phone



Be careful when connecting to free Wi-Fi, Especially do not process any financial



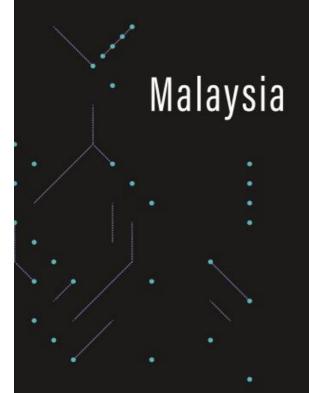
Be careful before click links

99% of mobile threats occurred from a lack of understanding of how to use mobile safety, so awareness-raising is the most essential.

Don't forget to log out from the application when you are not used







Online Presence Security

Online Presence Security





What is online presence? Online presence is any existence of an individual, organization or business that can be found via an online search or the internet



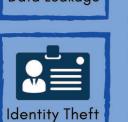






Why we need online presence security?











Malware Online Scam

What are the dangers during online presence?



Use strong and unique password for every login

Turn-off 'Save Password' feature in web browser

Use Two-Factor authentication

How can we protect our online presence?

Do not share personal information online

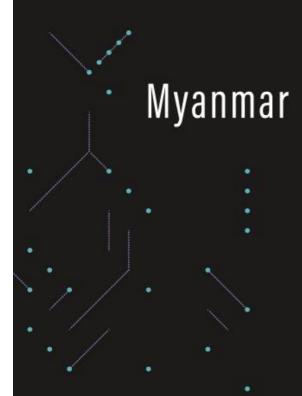
> **Perform** routine

Back-up

Avoid using public wi-fi Install and update an antivirus in

every device

Make online purchase from secure site



Ransomware in Mobile Device

RANSOMWARE MOBILE DEVICE Mac OS 2

Android 5%

Mac OS 7%

iOS 3%

Window 85%

Source: purplesec.us

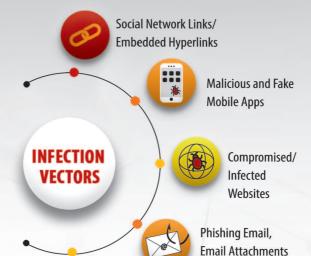
TYPES OF MOBILE RANSOMWARE



▶ Lock-screen types



▶ File-encrypting type



Drive-by Infections

Damage costs predited to reach

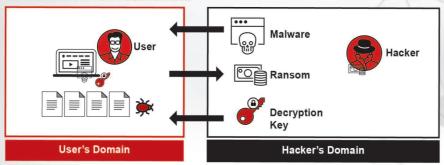
lion USD

Source: cybersecurityventures

RISKS OF INFECTION

- Destroy Backups
- ▶ Steal Credentials
- Leak Stolen Data
- ▶ Publicly expose Victims
- ▶ Threaten victim's customers

PROCESS OF RANSOMWARE



is custon is custon Every **SECONDS**

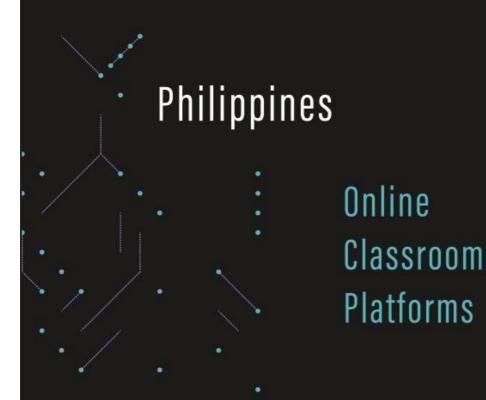
by the end of 2021



WAYS TO PROTECT RANSOMWARE

- ▶ Be aware of installing fake apps
- ▶ Back up all files
- Use a trusted and robust mobile security solution
- ▶ Keep up-to-date about the latest threats
- ► Install Security Patches





Online Classroom Platforms

- Set your online class to 'private"
- Teachers should have a class list to ensure that students in the room are accounted for
- Don't share the class link or Meeting ID number on social media or any messaging apps
- Enable password for each session



- online classes
- Teachers should appoint a co-host that could take control of the class in case he/she gets kicked out of the room
- Regularly update application
- Avoid using third party apps like video and voice recording, during class







Extortion





WHAT IS AN EMAIL EXTORTION SCAM?



What should you do if you receive an extortion email?

Learn how this scam works and what you should do to avoid falling victim.

HOW THE SCAM WORKS



- You receive an email claiming that your device/account has been compromised
- Scammer claims to have your 'private and confidential' information
- A ransom is demanded to keep the information private, typically in a currency called Bitcoin
- Scammer may use your email and password from past data breaches as 'proof' that the email is legitimate

WHAT SHOULD YOU DO?

Do not make payment. Delete the email immediately.

To prevent unauthorised access, you should:



Set strong passwords that are long and random



Enable Two-Factor Authentication (2FA) when available



Do not use personal information (e.g. NRIC) in your passwords



Perform anti-virus scans on all devices



Use different passwords for different accounts



Keep your software up-to-date



How to Use Mobile Safely



ON TO USE

SING MOBILE MIGHT BE MORE DANGEROUS THAN YOU COULD IMAGINE



PERSONAL DATA OR ORGANIZATIONS' **CLASSIFICATION DATA MIGHT BE** LEAKED AND RANSOMED



THE POSSIBILITY IN BEING DIGITALLY TRACKED AND FRAUD COULD EMERGE



IMPORTANT DATA MIGHT BE STOLEN AND CANNOT BE RETRIEVED





THAN SORRY



APPLY "DOUBLE LOCK" BY USING MOBILE PASSCODE FOR MOBILE ACCESS AND USE PASSWORD FOR APPLICATION LOG IN





ANDROID TURN ON FIND MY DEVICE

105 TURN ON

FIND MY 1PHONE THE APPLICATIONS THAT CAN BE LOGGED IN FROM BROWSERS TO LOCK OR RESET YOUR LOST PHONE



WHEN THE

NOTIFY THE APPLICATION SERVICE PROVIDERS SUCH AS *E-BANKING SERVICES* FOR SUSPENSION

CHANGE PASSWORDS FOR EVERY APPLICATION IN YOUR PHONE

NOTIFY THE POLICE TO TRACK CRIMINAL ACTIVITIES AND TO KEEP THE NOTIFICATION AS EVIDENCE IN CASE CRIMINAL

ACTIVITIES ARE COMMITTED VIA YOUR PHONE



















FREE APPS COSTLY EXPERIENCE



Remove untrusted apps which can exploit sensitive information from your smartphone



